

**Associação de Proprietários da Quinta da Encosta Velha (APQEV)
(Quinta da Encosta Velha Owners Association [OA])**

10th February 2024

Dear Owners

Upgraded internet service

The fibre internet service was upgraded free of charge by our supplier at the end of last year as part of our negotiation on the contract renewal. With a cable connection from the router, your house is now receiving 120 mbps download and 60mbps upload (previously 50mbps and 25mbps).

However, to receive the faster speeds using WIFI (not cable connection), you will need a new router – the cost is €296 fully installed and configured. The new routers broadcast simultaneously on both 5GHz and 2.4GHz – owners should connect to the 5GHz frequency for the faster speeds (but note, the higher frequency has less range than 2.4GHz, so you may not have the same coverage in your villa at the faster speeds).

If you would like to order the new router, please let me know and I will arrange payment and installation. Equally, if you have any questions, please send me an email to this address.

And please be reassured that the new router offer is not necessary if you are happy with the current WIFI speeds – your existing router will continue to provide WIFI at around 50/25mbps which is sufficient for most domestic settings.

Kind regards

Ian Hodges

Estate Manager

estatemanager@qevoa.co.uk